



Regional Physician Practice Manager

General Summary:

The Regional Physician Practice Manager's role is to act as the regional representative for the interests of the radiologists and facilities served by LucidHealth. The actions of the Regional Physician Practice Manager should lead to more effective and efficient work life for the radiologist and develop a cooperative culture between the LucidHealth radiologist and the facility leadership. The Regional Physician Practice Manager creates a cooperative culture uniting the radiologists at each facility, the sites and the support team at LucidHealth. The Regional Physician Practice Manager is the "glue" that brings interests of each party to the conversation and fosters the communication to build strong operational alignment. These actions involve thorough understanding of the operations of the practice and the needs of our patients, our radiologists, the referring physicians and hospitals. This position will also have practice management responsibilities for LucidSolutions, the teleradiology division of LucidHealth, which provides teleradiology support for LucidHealth partners in multiple states in the Midwest.

Responsibilities:

- Represent the radiologists' interests at each facility and coordinate communications with hospital leadership.
- Coordinate with LucidHealth and regional hospitals in support of operation integration efforts.
- Ensure smooth transition to RadAssist operations within new facilities.
- Create and foster culture of cooperation between LucidHealth and hospital personnel.
- Create communication opportunities for radiologists from different sites to interact operational and provide support to each other.
- Ensure hospital leadership satisfaction with quarterly meetings and annual survey.
- Prepare, review and distribute quarterly reporting and metric packages.
- Proactively review customer metrics and develop plans to address any issues.
- Provide project management oversight for new site integration and major projects as related to existing customers.
- Supports the Medical Director of LucidSolutions to develop and implement operational plans, coordinate and facilitate meetings, and provides leadership to this department of LucidHealth
- Work in conjunction with LucidHealth practices to implement and support LucidSolutions' teleradiology coverage strategy

Responsibilities Extended:

- Work with LucidHealth training staff to develop training guides and processes to improve radiologists' work-life experience.
- Fosters an approach to continuously improve the quality of the practice and forms successful relationships with our staff and clients.
- Maintains a safe work area.

- Performs other duties as assigned.

Additional Requirements:

- Bachelor's Degree or related administrative experience.
- Ability to take the initiative to continually improve and enhance the scheduling function.
- Project management capabilities.
- Ability to identify problems and recommend solutions.
- Ability to prepare and maintain records and reports.
- Ability to establish and maintain effective working relationships with physicians, hospital staff and others within the practice.
- Ability to provide meticulous attention to details.
- Willingness to perform all duties as assigned.
- Excellent communication skills.
- Excellent human relation skills when dealing with co-workers, physicians and outside contacts.
- Ability to take initiative to continually improve and enhance the practice.
- Comply & follow with RRIA human resources policies and procedures.
- Serve as a role model for fellow employees.

Working Conditions:

- Working conditions are normal for a business office.
- Work may involve lifting up to 50 pounds.
- Position has flexible hours and can be completed at home in order to meet the demands of the practice.

To apply, send resume to Sara Miller at smiller@lucidhealth.com